

Vision Plan of America

Wildfire and Disaster Resources for Providers

Wildfires Can Disrupt Vision Practices and Patient Care. We are here to support you with essential resources to help you navigate these challenges.

After the Governor declared a state of emergency due to the wildfires, Vision Plan of America is taking steps to help mitigate the impact to enrollees and providers.

For Providers in California who were displaced by the fires the following will apply:

1. Extension of the duration of existing prior authorizations by 180 calendar days so providers can focus on providing care to enrollees rather than having to re-request prior authorization for previously authorized services.
2. For a period of at least 6 months from March 19, 2025, displaced providers will be allowed to deliver care from appropriate alternative settings, such as mobile clinics or temporary locations.
5. This public-facing wildfire resource web page has been created for providers to easily access information without needing to first log into the provider portal.

How to Contact Us

For immediate assistance, please reach out to our Provider Support Team:

info@visionplanofamerica.com

(213) 384-2600 x 1003

Helpful Links & Resources

California offers a variety of resources to help residents prepare for, respond to, and recover from wildfires. Here are some key organizations and tools:

1. **CAL FIRE:** [Cal Fire](#)
2. **California Governor's Office of Emergency Services (Cal OES):** [California Wildfire Recovery](#)

3. **Ready for Wildfire:** [Ready for Wildfire](#)
4. **Watch Duty App:** [Watch Duty](#)
5. **FEMA Disaster Relief:** [FEMA Disaster Relief](#)
6. **California Fire Foundation:** [California Fire Foundation](#)
7. **LA Disaster Relief Navigator:** [Emergency Management Department](#)
8. **Mental Health Support:** [Disaster Distress Helpline](#) – Call 1-800-985-5990
9. **California Community Foundation:** [California Community Foundation](#)

Staying informed and prepared is crucial in wildfire-prone areas. Utilizing these resources can help ensure safety and facilitate recovery in the event of a wildfire.

We are committed to helping you and your patients through this challenging time. Stay safe!